

# FAMILY SUPPORT SERVICES



## What are Family Support Services?

Family Support Services offer families a personal contact to obtain information and guidance to access The Arc Ontario supports and resources. Our knowledgeable staff serve as a link to cash reimbursement programs that have a direct impact on the individual and his/her family life.

## What is Information and Referral?

Information and Referral is a service that assists individuals and families by providing them with general information and direct assistance to access The Arc Ontario programs and services. Individuals and families work one-on-one with intake staff to apply for services, navigate the eligibility process, and begin support planning.

## What is Family Reimbursement?

Families who have a family member with developmental disabilities living at home may submit an application for reimbursement for goods and services directly related to their family member's developmental disability. Examples of reimbursable goods and services are summer camp, respite, therapeutic horseback riding, fitness classes, continence products, wheelchair ramps, shower chair, music lessons and more.



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A chapter of  The Arc  
New York

We'd love to hear from you.

To learn more about Family Support Services at The Arc Ontario, please contact:

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